

## RISK MANAGEMENT AND SAFETY POINT OF CONTACT GUIDE

### **Complaints/Concerns:**

Patient Quality Issues: Tammy Stevens, CEO, CPHRM/**Risk Manager**  
Financial/Billing: Patrick McGee, CFO/ Debbie Thomas, Performance Improvement & Compliance Director  
Physicians/Providers: Dr. Brett Perkins, Chief Medical Officer & Chief of Staff  
Employment/Employee: Cindi Burnett, CHRO

### **Patient Safety:**

Tammy Stevens, **Patient Safety Officer**

Medication Events:  
Falls/Slips/Trips:

Erik Webb, Director of Pharmacy  
Brittany Selph, Chief Nursing Officer

### **Facility:**

Bio-Medical: Gerry Roberts, Plant Operations Manager  
Fire & Theft: Gerry Roberts, Facility Safety Officer  
Bio-Waste: Gerry Roberts, EVS Manager

### **Disaster Preparedness Program:**

Gerry Roberts, Facility Safety Officer

### **Facility Safety:**

Gerry Roberts, **Facility Safety Officer**

### **Infection Control:**

Mary Wynn, Infection Control Coordinator

### **COVID Safety Coordinator:**

Mary Wynn, **Infection Control and COVID Safety Coordinator**

### **Employee Health:**

Mary Wynn, Infection Control Coordinator

### **Workers Compensation:**

Annette Everett, Case Manager, Clinical Work Comp Nurse

### **OSHA:**

Annette Everett, Clinical Work Comp

### **Patient Care Issues:**

Risk Manager, PI, & Respective Department Manager

### **Sexual Harassment:**

Cindi Burnett, CHRO

### **Sexual Misconduct:**

Tammy Stevens, CEO, **Risk Manager**

### **Corporate Risk/**

### **Liability/ Legal Liaison:**

Tammy Stevens, CEO, **Risk Manager**

### **Med Staff Credentialing:**

Credentialing Coordinator and Risk Manager

### **Corporate Compliance:**

Debbie Thomas

### **HIPAA:**

Mandy Rand, IT Manager, **HIPAA Privacy & Security Officer**